methods

Experts in providing multidisciplinary, managed services

Whether whole or blended, we work with you to deliver user-centred outcomes. We can accelerate and augment existing programmes or embed new ways of working and operating to create the foundations for a successful future.
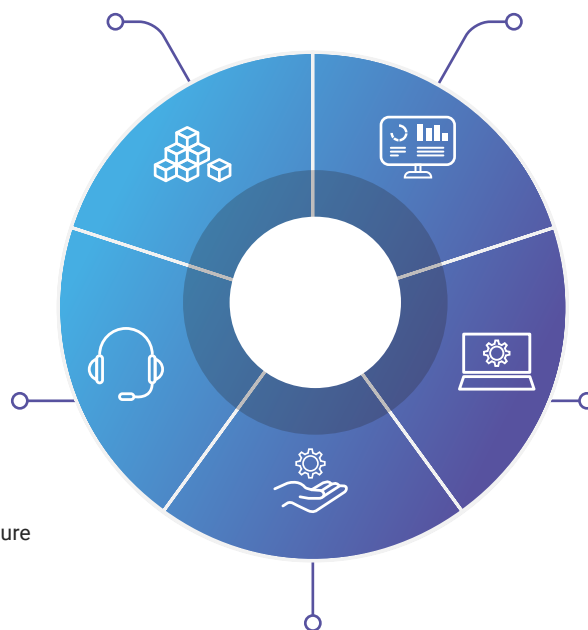
Our Services - Managed Services Capabilities

Service Integration & Disaggregation

- Contract Exit & Disaggregation
- Contract Exit & Transition
- Cloud Transition Management
- Transition Management

ITSM Advisory & Consulting Services

- Application Rationalisation
- Service Design & Service Architecture
- Service Integration & SIAM Implementation Planning
- Service Management Tooling Assessment
- Service Management Tooling Selection

ServiceNow Services

- ServiceNow Design, Implementation & Support
- ServiceNow Health Check & Maturity Assessment
- ServiceNow Managed Service
- ServiceNow Platform Reimplementation
- ServiceNow Test & Assurance Services

ITSM Delivery Services

- Agile IT Solution Delivery
- Atlassian Design, Implementation & Support
- Service Desk Implementation & Optimisation
- Service Desk Operations
- Service Integration & Management (SIAM)
- Service Management (ITSM)

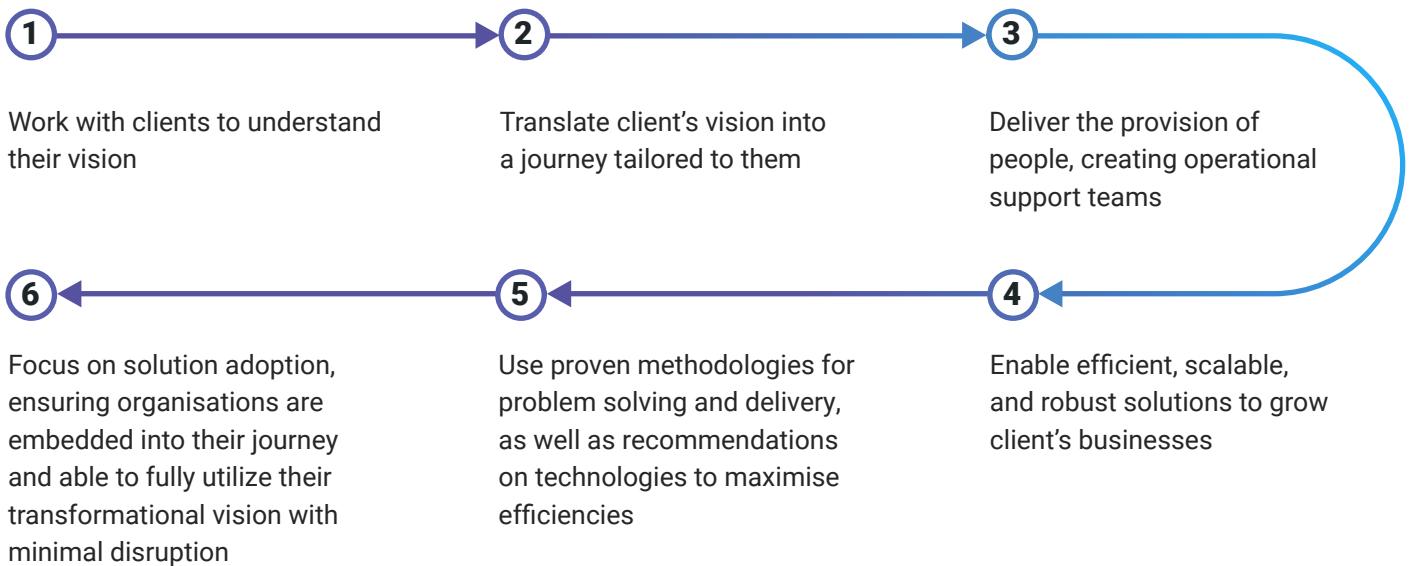### Managed Services Delivery & Transformation Services

- Agile IT Solution Delivery
- ITSM Delivery Strategy
- ITSM Programme Management
- Managed Services Provision
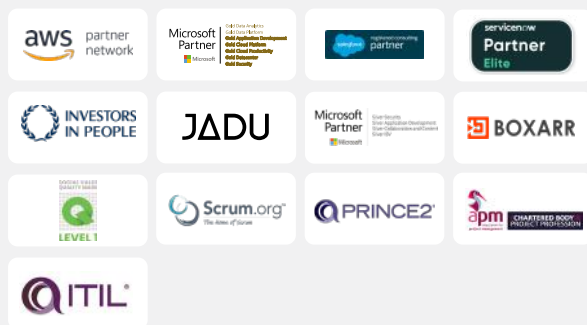- Transformation & Adoption Consulting & Delivery

Approach

Our portfolio provides clients with holistic, customised offerings that leverage extensive expertise and best practice frameworks to drive innovation in the digital age

Vision

Tailored

Value

Support

Translation

Validated

Managed

Knowledge Share

Methods understands your needs

1 Work with clients to understand their vision

2 Translate client's vision into a journey tailored to them

3 Deliver the provision of people, creating operational support teams

6 Focus on solution adoption, ensuring organisations are embedded into their journey and able to fully utilize their transformational vision with minimal disruption

5 Use proven methodologies for problem solving and delivery, as well as recommendations on technologies to maximise efficiencies

4 Enable efficient, scalable, and robust solutions to grow client's businesses

Accreditations/ Memberships

aws partner network

Microsoft Partner — Gold Data Analytics, Gold Data Platform, Gold Application Development, Gold Cloud Platform, Gold Cloud Productivity, Gold Datacenter, Gold Security

salesforce.org consulting partner

servicenow Partner Elite

INVESTORS IN PEOPLE

JADU

Microsoft Partner — User Security, Silver Application Development, Silver Collaboration and Content, Silver ISV

BOXARR

LEVEL 1

Scrum.org The Home of Scrum

PRINCE2

apm CHARTERED BODY PROJECT PROFESSION

ITIL

Some of our clients

Ministry of Justice

HM Courts & Tribunals Service

BRITISH TRANSPORT POLICE

GIRFT

Education & Skills Funding Agency

Food Standards Agency

Office for Students

CareQuality Commission

Ministry of Defence

de&s

Home Office

Office for National Statistics

ofqual

Driver & Vehicle Licensing Agency

Scottish Borders COUNCIL

BRITISH COUNCIL

Homes England

Department for Work & Pensions

Department for Environment Food & Rural Affairs

Department for Education

NHS Jobs

ESSEX POLICE Protecting and serving Essex

Kent Police

Birmingham City Council