Methods Accelerated Jadu Delivery Model

Methods, Jadu's leading certified Delivery Partner, work with councils to accelerate their implementation of the Jadu Continuum Platform. We use our expertise to help councils deliver value quickly whilst supporting their digital teams to develop the skills to work independently and maximise their investment in the platform.

We know local government
We're passionate about local public services, many of our people are drawn from local government and public-sector backgrounds.

## We understand technology and how it can enable local government transformation

Accelerated Delivery

We have used our experience of implementing digital solutions in local government to develop an Accelerated Jadu Delivery Model.

The model is based on agile principles and draws on our experience of local services, to leverage existing service patterns, assets and common capabilities. By taking a 'Lego brick' approach to service design and using the Jadu Library, Methods can quickly configure and build services reusing standard components.

Accelerated Jadu delivery

Delivery Planning
- Plan Delivery
- Plan Resources
- Align Governance

Sprint 0
- Design Standards
- Configuration & Patterns
- Development, Test & Release Model

Deliver & Support
- Training & Power BI
- Co-deliver
- Support

Delivery Planning

- Sets out the scope and sequence of digital services to be built.

- Identifies the common service patterns, integrations and digital assets which can be reused or leveraged to accelerate implementation.

- Prioritises online transactions and digital services that provide quick wins with high impact for residents within a short timeframe.

- Meets the council's requirement to deliver visible change and build digital momentum.

- Identifies the resources, delivery model, timescales and costs required to deliver the work.
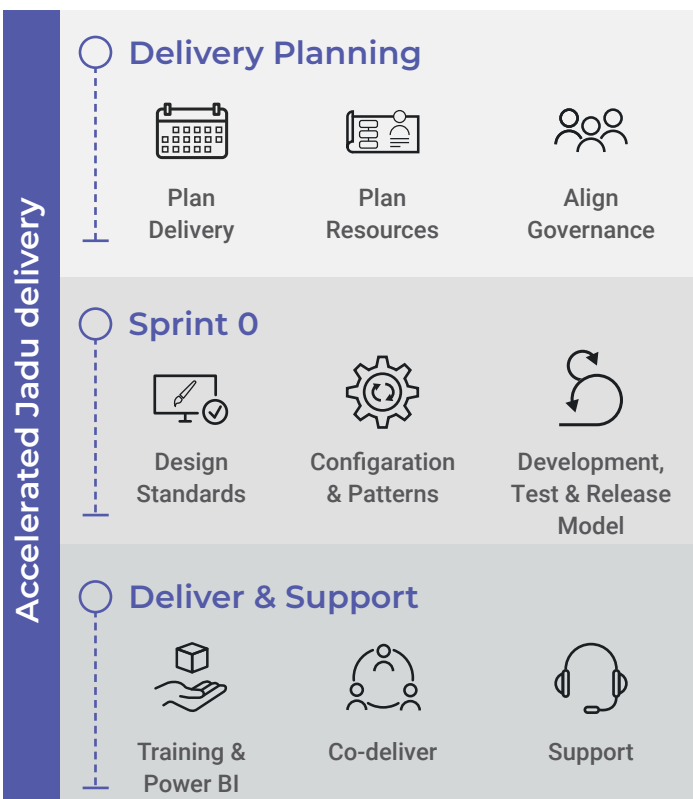
Deliver & Support

Methods can provide experienced consultants to work with you to design and build improved digital services on the Jadu Platform. Our dedicated team understands local government and can leverage our expertise with the Jadu Platform to deliver value quickly.

Our experience enables the Council to build a critical mass of online services and demonstrate success quickly, building momentum for change internally and with residents.

We are committed to delivering sustainable change and provide training to enable you to develop your internal capability and support you when required to deliver more complex services.

The way we work

Methods works in an agile and highly collaborative way, blending our capabilities and capacity with your teams to support knowledge transfer and the development of an implementation that is effective and sustainable.
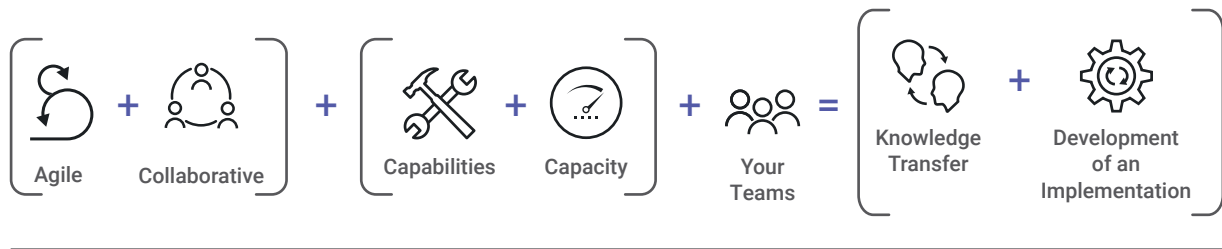
Customer Success

Methods and Jadu have partnered to deliver customer success for a number of local authorities including:

We are currently working with Scottish Borders Council to build a complaints process for the whole authority that complies with the Scottish Government's nationwide complaints process. The solution integrates the Jadu platform with the Microsoft Power Platform, using a Power app we have developed with them to provide an innovative and seamless solution. Methods have previously provided training and configured Jadu to provide automated data extraction for data analytics and reporting.

We are currently working with them to configure Jadu to provide automated data extraction for data analytics and reporting. Methods originally worked with Rotherham Metropolitan Borough to identify and prioritise the opportunities for using Jadu Continuum to deliver better customer services. Following the creation of a prioritised Delivery Plan, Methods are supported the council to design and build improved digital services.

Methods worked with Slough Borough Council to conduct a rapid review of the council's customer facing processes, identifying and prioritising candidates for digital services to be build out on the Jadu Platform. We worked with the council to plan and deliver an agile programme comprising 3 epics that took 119 processes, and designed built, tested and successfully deployed 73 digital services in 6 months.

Methods worked with Lincolnshire County Council to implement the Jadu Continuum Platform. The undertook a rapid Discovery and Delivery Planning assignment, engaging with 17 services areas, to identify the opportunities for using the Jadu to create improved digital services. The Council prioritised 77 processes for their MVP. Methods completed Sprint 0 and designed and built 65 processes over 6 two-week sprints, delivering 43 improved digital processes. Methods trained the Council's Digital Team and supported the transition to BAU.

Office locations:

London | **Birmingham** | **Bristol** | **Cardiff** | **Chelmsford** | **Edinburgh** | **Manchester** | **Sheffield**

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